



## **Nu-Age Plaster Ltd Producer Statement**

### **Product Warranty**

Nu-Age Plaster Limited warrants that its bagged plaster, mortar, concrete products and all associated Components when used in accordance with our current published specifications and Product Manuals, will perform in accordance with relevant NZBC Clauses including durability section B2.3.1(c).

Nu-Age Plaster bagged plaster, mortar, concrete products and all associated Components are manufactured and/or imported under strict quality control regimes in accordance with the Telarc Q Base Certificate, Registration No. 631.

#### **Warranty Conditions**

Nu-Age will provide a warranty on all products of fifteen years except where the following applies:

##### **1 DAMAGE**

1.1 Any damage caused by the following:

- a) Movement of the substrate or structural cracking;
  - b) Hydro-static pressure or entrapped moisture;
  - c) Maltreatment such as mechanical damage, either during installation or at any time thereafter;
  - d) Faulty design and/or construction of the premises leading to weather tightness issues;
  - e) Natural weathering, fair wear and tear;
2. Failure due to faulty application caused by the products not being applied in accordance with Nu-Age's technical specifications and in particular shall include (but not be limited to the following):
- a) The use of incorrect protective coating and use of colours which do not accord with technical documentation;
  - b) Incorrect mixing, modification or application of any product and/or associated components;
  - c) Failure to carry out regular inspections as described in the technical documentation;
  - d) Failure of other components not supplied by Nu-Age.
3. Acts of God or any other act outside of Nu-Age's control;

**The liability of Nu-Age Plaster Ltd under any Warranty claim is limited to re-supply of the affected materials only.**

Mike Shepherd  
Technical Administrator  
**NU-AGE PLASTER LIMITED**

This warranty is conditional upon the Nu-Age Plaster Limited standard "Conditions of Sale" and is in lieu of all other warranties and/or conditions, whether expressed or implied and all other obligations other than warranties or conditions which arise by operation of law and are not capable of being negated or modified by agreement, and nothing contained in this warranty is intended to limit or replace any rights the customer has under the Consumer Guarantees Act 1993.